



2023 Licence Amendment – Schedule 9, Clause 6(a) and 6(c)

Licence Amendment to Extend Self Exclusion Facility

Background

As part of this Office's and the Licensee's (Premier Lotteries Ireland, "PLI") ongoing engagement regarding online controls for online play, PLI added further features to the online controls, in consultation with the Regulator.

On 31 January 2018, PLI submitted as follows:

In addition, and in accordance with the spirit of the provisions in Schedule 9(6) i.e., to facilitate planned abstinence from online wagering, a player's online wallet balance will be returned to them via cheque at the commencement of the elected exclusion period. As agreed with the ORNL, this has been extended to those who have self-excluded only for one month (albeit this is currently a manual process in respect of those players).

On 31 October 2020, PLI submitted as follows:

Looking specifically at IWGs, while Schedule 9 requires that a player must be able to lock themselves out of a particular IWG for a minimum period of two days, PLI also provides a 'Lock Game' feature which enables a player to lock themselves out of all IWG games for a specified period of time. Locking all IWG games will also lock IWG games launched during the exclusion period and will automatically opt a player out of receiving any future marketing communications from PLI, even after the period of self-exclusion expires.

Following engagement between the parties, the Regulator and the Licensee agreed to amend Schedule 9 paragraphs 6(a) and (c) of the Licence as set out below to reflect these new online control features in the Licence.

Amendment

Schedule 9, as amended by this agreement, is as follows:

6. Self-Exclusion

- a) A player will be able to lock **themselves** out of an Interactive Instant Win game **or all Interactive Instant Win games** for a minimum period of 2 days. **Where a player chooses to lock themselves out of all Interactive Instant Win games they will receive no**

marketing messages for the period of their lock-out.

b) All Games — Minimum Six Months

If a player chooses this option, their account will be closed for a minimum of six months and the balance in their online wallet will be returned. They will receive no marketing messages for the period of their exclusion.

c) All Games — Minimum One Month (Take a Break)

If a player chooses this option, their account will be suspended for a minimum of one month. The balance in their online wallet will be returned to the player and they will receive no marketing messages for the period of their exclusion.

The amendment came into effect on 12th May 2023.