



2020 Amendment to Schedule 9

Prize Payment

The outbreak of Covid-19 in Ireland led to the Health (Preservation and Protection and other Emergency Measures in the Public Interest) Act 2020 (the “**2020 Act**”). On 7 April 2020 the Minister for Health signed regulations pursuant to the 2020 Act giving statutory effect to the Guidelines announced on 27 March 2020 that members of the public should restrict their travel and workers should work from home with some limited exceptions (the “**Regulations**”).

National Lottery HQ closed to the public in line with the Regulations. In relation to the population at large, the Regulations instructed everyone to “*stay at home*” and to only leave home for specific purposes (not including attending at National Lottery HQ) and to limit their travel within prescribed distances. Consequently, even if National Lottery HQ was open, prize winners would be unable to attend at HQ to claim a prize.

Schedule 9, Clause 3 of the Licence, which relates to tickets purchased *via* the National Lottery’s online interactive channels, requires that “*Winners of prizes of €10,000 or more must present themselves at National Lottery HQ where their age and identification details will be verified before a cheque is issued.*”

The amendment made to the Licence was to amend Schedule 9, Clause 3, as follows below in red text. It came into effect on 2nd June 2020.

The amendments to Schedule 9 set out below shall only remain in force for such time period as online winners of prizes of €10,000 or more are unable to present themselves at PLI’s offices at Abbey Street, Dublin 1 (National Lottery HQ) due solely to the official COVID-19 health restrictions. The Regulator, after consultation with the Licensee, shall determine when these restrictions no longer apply to National Lottery prize claims and, consequently, when the original wording of Schedule 9 shall be reinstated. Details of when the amendment to Schedule 9 no longer applies, and relevant winners will be required to attend at National Lottery HQ, will be published on the Regulator’s website.



“Winners of prizes of €10,000 or more must present themselves at National Lottery HQ where their age and identification details will be verified before a cheque is issued. Alternatively, if winners are unable to present themselves at National Lottery HQ due to the official COVID-19 health restrictions, and following confirmation from the National Lottery Claims team, a claim form and all required documentation may be posted to National Lottery HQ by the claimant at the claimant’s sole risk. If valid, claims will be paid by cheque.”

PRIZE TIERS	PRIZE AMOUNT	PAYMENT ARRANGEMENTS
LOW	€1 - €99	<ul style="list-style-type: none">• Email notification sent for Draw Game wins• Prizes automatically transferred to Player’s on-line wallet
MID	€100 - €500	<ul style="list-style-type: none">• Email notification sent for Draw Game wins• Cheque automatically sent by post to winners registered address.
	€501 - €9,999	<ul style="list-style-type: none">• Winners are contacted by the Licensee which will verify their age and identification details and send out a claim form for completion by Winner before a cheque is issued.
HIGH	€10,000 +	<ul style="list-style-type: none">• Email notification sent for Draw Game wins. Winners must present themselves at National Lottery HQ where their age and identification details will be verified before a cheque is issued. Alternatively, if winners are unable to present themselves at National Lottery HQ due to the official COVID-19 health restrictions and following confirmation from the National Lottery Claims team, a claim form and all required documentation may be posted to National Lottery HQ by the claimant at the claimant’s sole risk. If valid, claims will be paid by cheque.