

Freedom of Information Request 2025

Date of Request	Reference	Category of Requestor	Summary of Request	Outcome	Date of Decision
20/02/2025	1-25	Journalist	Correspondence between ORNL and PLI, from 1 January 2024 to 20 February 2025, regarding fees/commission paid to Starcom out of unclaimed prizes.	Partially Granted	03/04/2025
14/04/2025	2-25	Member of the Public	Information required for evaluation on eligibility.	Withdrawn	14/04/2025
26/05/2025	3-25	Journalist	The following records since 1 January 2024 (a) the number of complaints received from players relating to the National Lottery prize claim process, and (b) the monitoring that the Regulator has done on the operator's efforts to ensure that prizes are claimed	Partially Granted (Varied original decision - additional access provided)	16/07/2025

			before they expire, to include any reports that have been drawn up in that time, and any correspondence with the operator on this subject. The request was refined on 06/06/2025 as follows: <i>I am happy to withdraw part (A). And I am happy to amend part (B) to “monitoring activities relating to large prizes at risk of expiring”.</i>		
26/06/2025	4-25	Member of the Public	Personal request	Partially Granted	23/07/2025
12/08/2025	5-25	Journalist	• A copy of the most up-to-date version of the risk register for the organisation; • A copy of the last three internal audits carried out within the organisation; • A copy of the last three audits of the organisation carried out by external auditors at the request of the organisation, a parent State body or any other arm of the Government or State [excluding Annual Report and Financial Statements]; • A copy of the last three audits carried out by the organisation of any groups	Partially Granted	03/09/2025

			or other entities sitting below it, supported by it or funded by it; • A copy of the minutes of the last five audit and risk committee (ARC) meetings.		
06/09/2025	6-25	Journalist	1. Any correspondence between Minister Jack Chambers/Jack Chambers' office and the National Lottery Regulator dated between January 2025 and September 2025. 2. The value of Total Net Sales of Lotto tickets from August 2024 to August 2025. Please include details of whether the tickets were bought in shops or online, the type of ticket and the overall value of tickets bought in each year. 3. Details of the number of National Lottery Lotto tickets that won jackpots between August 2024 to August 2025. Please include the jackpot amount won, whether the tickets were bought in shops or online, the type of winning ticket and the cost of each winning ticket.	Withdrawn – handled outside of FOI	26/09/2025

20/10/2025	7-25	Journalist	A copy of the most up-to-date tracker for the implementation of recommendations from audits; A list of all audits carried out in the last two years to include the month and year of the audit and the overall assurance rating.	Refused in accordance with Section 15(1)(a) of the FOI Act	29/10/2025
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