

# **Regulator of the National Lottery Statement of Information Practices**



**Rialálaí an Chrannchuir Náisiúnta**  
**Regulator of the National Lottery**

# Statement of Information Practices

## Introduction

The purpose of the Office of the Regulator of the National Lottery (**ORNL**) is to ensure a safe, sustainable, properly-run National Lottery maximising funds for good causes. The functions of the Regulator, which are designed to deliver this objective, are prescribed in the National Lottery Act 2013 (the “**Act**”) and include the following:

1. To procure the holding of the National Lottery;
2. To oversee the operation of the National Lottery and to monitor and enforce compliance with the Act and the licence to operate the National Lottery (the “**Licence**”);
3. To consider for approval certain matters relating to the National Lottery (including schemes for National Lottery games);
4. To manage and control the National Lottery Fund; and
5. To exercise the enforcement rights of any trademark of the National Lottery.

The Regulator is required to carry out these functions in a manner most likely to ensure –

- a) that the National Lottery is run with all due propriety;
- b) that the interests of participants in the National Lottery are protected;
- c) that the long-term sustainability of the National Lottery is safeguarded; and

subject to a) to c) above, to ensure revenues allocated to the Central Fund for disbursement for the purposes permitted by the Act (“**good causes**”) are as great as possible, subject to the terms of the Licence. The Regulator has no role in relation to applications for or allocation of funds for good causes. Applications for funding should be directed to the relevant Government Department.

The Regulator is subject to the General Data Protection Regulation (**GDPR**), the Data Protection Acts 1988 and 2018 and the Freedom of Information Act 2014. All requests received under the above legislation are processed by the Regulator within the specified timelines.

## Collection of Personal Information

The ORNL collects personal data about individuals directly from the individuals and from others acting on their behalf. In the situation where a person contacts the ORNL in order to make a complaint or to raise a concern, the data may include, but would not be limited to, the person’s name and address.

The ORNL also collects personal data about individuals who are connected with the management of Premier Lotteries Ireland, the company which was awarded the Licence. Such data would include “*sensitive personal data*” as it may include names and addresses, details of previous employments and/or financial transactions history, criminal records, and other information which the Regulator deems necessary to confirm that the person so connected is of good character.

The ORNL has in place appropriate policies and procedures to ensure that ORNL staff collect only that information which is appropriate to enable the Regulator to carry out the statutory functions set out in the Act. Access to this information is limited to staff with a business need

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to access this information. The staff of the ORNL always treat this information as highly confidential.

## Use of Personal Information

The ORNL processes personal information collected by it in order to comply with the statutory functions set out in the Act, with particular reference to the oversight of the operation of the National Lottery, and to monitor and enforce compliance with the Act and the Licence. The personal information collected is also used to assist the ORNL in considering any concerns or complaints raised regarding the operation of the National Lottery and in meeting any other lawful purpose which applies to the ORNL.

By processing of data, the ORNL means collecting, recording, storing, altering, disclosing, destroying, and blocking access to data.

## Legal Basis for processing Data

The ORNL processes data in accordance with the statutory functions as set out in the Act. These include:

- To procure the holding of the National Lottery;
- To oversee the operation of the National Lottery and to monitor and enforce compliance with the Act and the Licence;
- To consider for approval certain matters relating to the National Lottery (including schemes for National Lottery games);
- To manage and control the National Lottery Fund; and
- To exercise the enforcement rights of any trademark of the National Lottery.

## Protection of the Privacy of Personal Information

The ORNL takes all due care to protect the personal data collected against loss, unauthorised access, modification, use, disclosure, or disposal. The ORNL has secure on-site storage facilities and carries out regular information governance compliance audits to monitor compliance with its data protection policies. The ORNL also has in place a Data Protection Breach Policy which would operate in the event of an actual or potential data breach. This policy allows for the investigation of the incident and implementation of any recommendations arising from the matter. The staff of the ORNL have received training on data protection and are aware of their responsibilities in relation to safeguarding the data that they deal with as part of their day-to-day work.

## Data Subject's Rights

Individuals have rights with regard to the personal information that the ORNL processes in relation to them. These are as follows:

- To have their data obtained, stored, and processed fairly and not shared with others unless required by another lawful purpose;
- To access their personal information held by the ORNL and to be provided with information in relation to the processing of that data;
- To be provided with their personal information in a portable way that can be accessed by the individual;

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- To have any inaccuracies in that information corrected without undue delay;
- To request that the ORNL restricts access to the processing of their data. This right is subject to certain conditions;
- To have their information removed from both soft and hard copy records where there is no longer a need for that information to be held by the ORNL or where they have withdrawn their consent for the holding of that information. This right is subject to certain conditions. In the situation where the individual withdraws consent to the processing of their data, GDPR allows for the fact that any processing of that information prior to the withdrawal of that consent is legally held and processed; and
- To object to the way in which the ORNL is using their personal information. This right is subject to certain conditions.

## Information about the ORNL Practices

Further information regarding the ORNL's data protection procedures are set out in the ORNL's Data Protection Policy. Also, ORNL staff are free to raise queries with the ORNL's Data Protection Officer (DPO). The DPO is independent in the performance of his functions.

## Procedure for making a complaint regarding the ORNL's data protection practices

If you wish to make a complaint about the ORNL's Practices or to raise a concern in relation to them, please contact:

Cian O'Sullivan  
Data Protection Officer  
Regulator of the National Lottery  
5 George's Dock  
International Financial Services Centre  
Dublin 1  
Email: [dpo@rnl.ie](mailto:dpo@rnl.ie)  
Tel: 872 7932



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Carol Boate  
Regulator of the National Lottery



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Cian O'Sullivan  
Data Protection Officer