



2023 Licence Amendment – Schedule 9 Clauses 3 and 4

Electronic Payments to Online Players

Background

The licence to operate the National Lottery was signed on 27 February 2014 (the “**Licence**”) when Premier Lotteries Ireland DAC was appointed to operate the National Lottery (“**Licensee**”). The rules relating to online play appear at Schedule 9 of the Licence and, prior to the below amendment, provided that prizes between €100 and €500 and wallet withdrawals would be paid by cheque.

Following a formal process of engagement between this Office and the Licensee, the Licence was amended on 28 April 2023 to provide online players who had verified their identity with the added option of receiving these prizes and/or wallet withdrawals electronically. Game rules were also amended to reflect the amendment to the Licence.

Amendment

Schedule 9 was amended as follows.

At paragraph **3. Prize Payment**, the following text was inserted:

Winners of prizes between €100 and €500 with appropriate verification of their ID, shall be paid either directly back to the Player’s registered payment card or by cheque.

and the summary table had the following text inserted:

PRIZE TIERS	PRIZE AMOUNT	PAYMENT ARRANGEMENTS
LOW	€1 - €99	<ul style="list-style-type: none"> Email notification sent for Draw Game wins Prizes automatically transferred to the Player's online wallet.
MID	€100 - €500	<ul style="list-style-type: none"> Email notification sent for Draw Game wins Electronic payment or cheque automatically sent using the winner's registered details. (ID verification required for electronic payments)
	€501 €9,999	<ul style="list-style-type: none"> Winners are contacted by the Licensee which will verify their age and identification details and send out a claim form for completion by Winner before a cheque is issued.
HIGH	€10,000+	<ul style="list-style-type: none"> Email notification sent for Draw Game wins Winners must present themselves at National Lottery HQ where their age and identification details will be verified before a cheque is issued.

At paragraph 4. **On-Line Wallet Balance Limits**, the following text was inserted and removed:

If a Player's on-line wallet balance exceeds €750 at any time they will be prevented from playing/purchasing any further games. A Player must reduce his wallet balance below €750 to continue playing; any amount withdrawn will only be issued **back to the Player's registered payment card or** by cheque. A Player can choose, at any time, to withdraw all or a portion of their on-line wallet balance. ~~The withdrawn amount will always be paid by cheque.~~ An on-line wallet balance limit of €750 applies.